



SAFEGUARDING:

Tamworth FC believes that it is always unacceptable for a child or adult at risk to experience abuse of any kind, and recognises its responsibility to safeguard their welfare by a commitment to a practice which protects them.

All staff and volunteers have a responsibility to ensure the safety and welfare of children and adults at risk, including taking appropriate steps (including those set out in this policy) to ensure that suspicions and allegations of abuse and poor practice are taken seriously and reported immediately and appropriately.

CAN I BRING A CHILD TO A MATCH, AND WHAT FACILITIES ARE AVAILABLE?

Every supporter, regardless of age, must have a valid ticket to enter the stadium. It is not advisable to bring a very small child or baby to a game but, if you do, we suggest you provide them with ear protectors as it can be very loud and to choose seats towards the rear rows back from the pitch to prevent any injuries from the ball coming into the crowd.

CAN MY CHILD ATTEND A MATCH ON THEIR OWN, OR WITH A GROUP OF FRIENDS?

We advise you arrive in plenty of time and familiarise yourself with the stadium. At the end of the game, it is advisable to allow the crowds to disperse before leaving your seats. If you are concerned that your child might get lost, we recommend you give your child a safety card and pop it in their pocket. The safety card should include the child's forename and a contact telephone number of the responsible person with them at the match. We advise you supervise your child to the toilet and keep hold of their hand when walking through the crowds as the stadium becomes extremely busy. All children should be given their ticket and keep this throughout their visit to help with relocating a child if they become separated.

Tamworth FC recognises its responsibility to safeguard the welfare of all children visiting The Lamb and has a commitment to a practice which protects them. As part of this commitment, all those aged 17 years and Under-17 MUST purchase their tickets online in advance of the game (Tickets remain on sale online up to 3.00pm on match day). There will be NO tickets for sale for any young person aged 17 and under in person from our Matchday Ticket Office at the Ground on the day of the game, UNLESS the young person is accompanied by a paying Adult/Adult Season Ticket Holder. This applies to both Home and Away Supporters. Any child under the age of 11 with a pre-purchased online ticket MUST be accompanied by an Adult.

If your child is underage and this poses a safeguarding concern, then you will be called at the earliest opportunity in order to either collect your child or to purchase a ticket in order to supervise your child. The safety officer, a member of his team or a member of safeguarding team will keep your child safe until you arrive.

WE ARE A LARGE ARRANGED GROUP COMING TO A MATCH, IS THERE ANYTHING WE NEED TO BE AWARE OF?

There should be adequate adult to child ratios to ensure supervision of larger groups of children at matches. We strongly advise that you conduct your own risk assessment prior to attending the stadium on the day of the match. All children should be given their ticket and keep this throughout their visit to help with relocating a child if they become separated.

IF I LOSE MY CHILD AT A GAME WHAT SHOULD I DO? AND WHAT IS TAMWORTH FCs GUIDANCE ON THE SUPERVISION OF CHILDREN?

If you lose your child, please tell the nearest steward at the earliest opportunity, and agree where to wait while your child is found.

Advise your child that if they get separated, they should tell the nearest steward. There is a Match Day Safeguarding Team on duty at every match who will assist with reuniting children.

At all times the supervision of children remains the accountability of the responsible person or organiser, who must ensure that any children are supervised at all times.

WHAT SHOULD I DO IF I AM CONCERNED ABOUT THE CONDUCT OF SOMEONE IN RELATION TO A CHILD?

If you are concerned about the conduct of any person in relation to a child, please inform a steward (or police officer if it is more serious) who will be prepared to help. If you decide at a later date that you need to report your concerns, please contact.

safetyofficer@thelambs.co.uk

Jason Degg

Safety Officer